



Dear Valued Eckankar Guest,

Greetings from the entire team at Hilton Minneapolis. We are beyond thrilled to welcome you back to Minneapolis as you once again gather to celebrate and discover with friends, family and colleagues.

We understand that this may be, for many of you, the first time traveling in a few years. We want to reassure you that the Hotel is staffed and ready to provide you with the service you have come to know and expect from our team.

I am happy to share that Ten01 Social and Ten01 Market have returned to normal hours of operation. We are staffed and ready to accommodate you for breakfast, lunch and dinner.

We pride ourselves on offering a safe and clean guest experience. As many things have changed during the pandemic so has our Daily Housekeeping process to ensure guest comfort and safety. When you check-in at the front desk, you will be offered a choice for housekeeping service.

- a) If you choose to "opt-in" for daily service, our team will provide you with service (unless you place a "do not disturb" placard on your door).
- b) If you "opt-out" of daily housekeeping service, our team will not disturb you during your stay and will be on stand-by should you need us to replenish any items in your room.

Our vision, and what we strive for every day, was set forth by our founder, Conrad Hilton over 100 years ago; "To fill the earth with the light and warmth of hospitality – by delivering exceptional experiences – every hotel, every guest, every time."

We look forward to delivering an exceptional experience to you once again this fall. Welcome Back!

Warm regards,

A handwritten signature in black ink, appearing to read "Allison Fraser".

Allison Fraser  
General Manager

A handwritten signature in black ink, appearing to read "Jean Koeller".

Jean Koeller  
Director of Sales & Marketing